



# LEARNING TECHNOLOGY SERVICES

## VERTEX PROFESSIONAL SERVICES

**VPS acts as a trusted advisor to recommend and implement the optimal technology solution.**

Understanding when technology can benefit your team's learning is a crucial part of successful learning initiatives. Our team at Vertex Professional Services (VPS) is here to provide the technology expertise and services you need, when you need them, be it consultation, selection, implementation, data migration, operations, or maintenance.

VPS's technology approach is highly flexible, supporting clients with their technology choices including existing platforms, third-party technology solutions, or proprietary systems. Our focus is to optimize the learning technology ecosystem to deliver:

- Higher Performance
- Business Value
- Learner Experience
- Cost-Effectiveness

We do this through integrated technology solutions that:

- Maintain Security
- Reduce Risk
- Provide Maximum Availability

**[VPS.VTXCO.COM](https://vps.vtxco.com)**

**Let's Get Started**



**INNOVATIVE TECHNOLOGY SOLUTIONS TO MEET EVERY CHALLENGE.**

## SERVICE AREAS

### Consultation and Selection

- Requirement Definition
- Provider Identification & Selection
- Vendor Management

### Implementation and Data Migration

- Content Rationalization
- Data Cleansing
- Data Transfer
- System Setup
- Custom Report Development

### Operations and Maintenance

- System & Process Documentation
- Technology Vendor Coordination
- System Configuration & Integration
- System Administrator & End User Level 1, 2, & 3 Support

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**SMALL ENOUGH TO BE AGILE.  
LARGE ENOUGH TO BE GLOBAL.**



## LEARNING ENVIRONMENTS

### Selection, Implementation, & Integration

VPS acts as a trusted advisor whose interest remains unbiased towards any singular system.

Our experience ranges from working with many top-tier, mid-tier, open source, and proprietary systems. VPS can develop and deploy custom technologies as needed to drive innovation and create cost efficiencies.

Regardless of technology provider, VPS is a training organization that understands how to optimize systems for IT, systems administrators, and learners.

Our system engineers bring a structured approach to implementation and expertise in the technical aspects of data, security, and integration.

With our training operations and technical expertise let us help you create a seamless, innovative, and modern learning technology ecosystem.

## OPERATIONS, MAINTENANCE, & SUPPORT

We actively manage third-party relationships and the operations for over 25+ systems globally for commercial and government customers.

Our broad base of knowledge allows us to work closely with technology providers and the business to configure systems in ways that work best for your organization to best take advantage of functionality.

Whether it is system administration, supporting learners and system users, the development of reporting and maintenance of data, ask how VPS's learning technology services can support your learning programs!