



We're here for you, every step of the way

Together with our comprehensive catalog of curated elearning courses, we provide our expert curation services, world-class customer support, onboarding and implementation, seamless LMS integration, and pre and post-launch elearning marketing programs to ensure your training program's success.

We curate, so you don't have to.

Our **expert curation team** is here to help you find the best courses from the world's top publishers in a variety of styles, formats, and languages to meet your learner's needs. We'll help you curate learning paths designed specifically for your organization and create an outstanding training program by:

- Guiding you and your stakeholders through a **curation alignment process** to evaluate and select publishers as well as styles that best meet your learners' needs and preferences.
- **Mapping your course needs** to the best fit courses in our catalog from the world's top publishers.
- Providing you with **machine learning driven curation tools** so you can obtain instant course recommendations tailored specifically to your organization.



"OpenSesame curates the courses for us, so we can focus on the more strategic part of our jobs."

LISA LANG
Head of Learning and
Education Americas, Siemens

"We've been very impressed with OpenSesame — the product and the company. Our customer success manager shares tips, tricks, and course recommendations with us — we almost feel like they're part of the family."

MELANIE MOSES
Global Manager of Training &
Curriculum Design, EnerSys

We'll help you improve employee training engagement.

Even with the best-designed training programs, it can be challenging and time-consuming to engage your learners. Our Customer Success team can help you **market training to your learners** with tools such as:

- A **manager decision matrix** to identify professional training needs and recommend elearning course solutions.
- An **annual training calendar** highlighting 24 courses so you can promote training all year long.
- **Marketing tools** to promote each course in the training calendar (templates for text and HTML emails, social media posts, and digital advertisements).

We're here to ensure your success.

Our **Customer Success** team will help you keep your training program running smoothly and ensure you get the most out of your OpenSesame investment. We'll help you to:

- **Adapt your training program** by identifying critical areas requiring training or upskilling as your organization grows and evolves.
- **Optimize your budget and increase training ROI** by tackling disparate training spending within your organization to consolidate costs and maximize your collective budgets.
- **Keep your catalog fresh and relevant** by introducing you to the new courses and publishers as well as identifying underutilized courses and providing suggestions for replacements.

We make getting started easy.

OpenSesame courses work easily in any LMS so you can save time and administrative costs. And, we'll make sure your new training program is off to a great start. We can help you with:

- **A smooth implementation:** you'll have immediate access to your courses and our Customer Success team will guide you through the onboarding process.
- **Syncing courses with your LMS:** our API enables your courses to be quickly added to and updated in your LMS for easy deployment to learners.
- **A successful training program launch:** we'll help you promote your new program to learners with customizable, interactive posters, table tent cards, and email templates to distribute at your company during and after launch.

We make it easy to network with other L&D professionals.

With our online community, you can access the latest OpenSesame announcements, impact the direction of our future enhancements, and network with other OpenSesame customers anytime, anywhere. We make it easy to:

- **Stay up-to-date and provide input** on current and future OpenSesame product releases, customer webinars, events, and more.
- **Connect with other OpenSesame customers** for elearning best practices, including using OpenSesame within various learning management systems (LMS).
- **Receive suggestions** from colleagues and OpenSesame experts regarding publishers and courses that best meet your organizational needs.

We offer world-class technical support for you and your learners.



We answer phone calls within 3 rings



We respond to live chats within 15 seconds



We respond to email within 15 minutes



Our knowledge base and community is available 24/7



"Actual customer service of this caliber is a rarity, and OpenSesame does it right. We don't consider OpenSesame a vendor. They're our partner."

DREW KRAJEWSKI
Director of Global Training
& Development, EnerSys

Contact us today to learn how OpenSesame can help your organization.

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